Homeowners: Look Up Your State to Find Out How Often Insurance Companies Are Delaying Claims Payments Beyond 60 Days

State	Rank (1 = worst)	Delayed Beyond 60 Days (%) 2025	2018	Change from 2018 to 2025 (%)
Alabama	37	18.89%	19.63%	(3.8%)
Alaska	9	25.95%	24.60%	5.5%
Arizona	33	19.90%	18.74%	6.2%
Arkansas	42	18.15%	17.61%	3.1%
California	3	33.96%	26.41%	28.6%
Colorado	43	18.13%	25.09%	(27.7%)
Connecticut	11	25.78%	22.38%	15.2%
Delaware	35	19.73%	18.56%	6.3%
Florida	1	41.65%	36.84%	13.1%
Georgia	19	23.98%	15.97%	50.1%
Hawaii	2	35.37%	29.27%	20.9%
Idaho	21	23.33%	26.86%	(13.2%)
Illinois	25	22.75%	24.06%	(5.4%)
Indiana	30	20.52%	20.96%	(2.1%)
Iowa	18	24.07%	26.05%	(7.6%)
Kansas	49	14.75%	27.47%	(46.3%)
Kentucky	34	19.77%	19.35%	2.2%
Louisiana	27	22.09%	18.81%	17.4%
Maine	8	26.72%	26.25%	1.8%
Maryland	44	17.56%	18.40%	(4.5%)
Massachusetts	6	27.11%	22.92%	18.3%
Michigan	28	21.28%	21.18%	0.5%
Minnesota	22	23.27%	29.17%	(20.2%)
Mississippi	47	16.43%	19.42%	(15.4%)
Missouri	48	16.15%	23.52%	(31.3%)
Montana	20	23.35%	26.94%	(13.3%)

Nebraska	4	30.97%	35.54%	(12.9%)
Nevada	23	22.91%	22.33%	2.6%
New Hampshire	14	25.48%	24.90%	2.3%
New Jersey	40	18.43%	18.49%	(0.3%)
New Mexico	46	16.67%	15.15%	10.0%
New York	17	24.64%	N/A	N/A
North Carolina	13	25.54%	12.93%	97.6%
North Dakota	15	25.34%	N/A	N/A
Ohio	31	20.33%	20.56%	(1.1%)
Oklahoma	39	18.60%	20.80%	(10.6%)
Oregon	5	27.92%	27.17%	2.8%
Pennsylvania	41	18.29%	18.12%	0.9%
Rhode Island	26	22.18%	20.55%	7.9%
South Carolina	16	24.71%	17.72%	39.5%
South Dakota	12	25.73%	24.18%	6.4%
Tennessee	38	18.79%	20.38%	(7.8%)
Texas	32	20.04%	26.33%	(23.9%)
Utah	24	22.86%	21.79%	4.9%
Vermont	10	25.79%	26.78%	(3.7%)
Virginia	36	19.06%	15.92%	19.8%
Washington	7	26.86%	26.76%	0.4%
West Virginia	50	13.02%	15.22%	(14.5%)
Wisconsin	45	17.43%	27.24%	(36.0%)
Wyoming	29	21.10%	22.69%	(7.0%)
Average		**22.67%**	**22.67%**	**0.0%**

Source: Weiss Ratings analysis of NAIC Market Conduct Annual Statement data.